COVID-19 Contact Tracing

Reporting Period: February 14-27
## Contact Tracing Program Performance

<table>
<thead>
<tr>
<th>Program Goals</th>
<th>Cumulative Results</th>
<th>This Reporting Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>of all cases reached</td>
<td>90%</td>
<td>86%</td>
</tr>
<tr>
<td>of all cases complete intake</td>
<td>75%</td>
<td>77%</td>
</tr>
<tr>
<td>of all contacts complete intake</td>
<td>75%</td>
<td>62%</td>
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</tbody>
</table>
Cases Reached

Goal: >90%

Includes symptomatic cases in reported total cases number.
Cases Completing Intake

Goal: >75%

Includes symptomatic cases in reported total cases number
Contacts Completing Intake

Goal: >75%

Reporting Period

Contacts include only close contacts collected during the Contact Tracing process
Isolation and Quarantine Compliance

98%
Cases who report having NOT left their home since last time they spoke with us

96%
Contacts who report having NOT left their home since last time they spoke with us
Cumulative Progress: COVID-19 Cases

- Total Cases: 570,549
  - Cases with Reachable Phone Numbers: 539,017 (94%)
  - Cases Reached (Live Conversation): 490,574 (86%)
  - Cases Completing Intake: 437,856 (77%)
  - Gave Contacts: 261,907 (63%*)

Includes symptomatic cases in reported total cases number
*Eligible cases only
Cumulative Progress: Contacts

- Total contacts: 587,214
- Contacts with Reachable Phone Numbers: 527,412 (90%)
- Contacts Reached (Live Conversation): 425,008 (72%)
- Contacts Completing Intake: 366,779 (62%)
Cumulative Symptomatic Contacts

Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.
Resource Navigator Referrals

Referrals Received: 224,816
Referrals Completed: 201,399

From 06/01/20 to 02/27/21. A referral is marked completed if we reach a client or if we exhaust outreach to the client after three attempts.
Hotel Guests

Total guests

12,506

Total number of individuals from all sources who have safely separated in the hotel program, 06/01/20 to 02/27/21.